



# 5 STEPS TO UNLOCKING FEMA ASSISTANCE

## 1 Photograph All Damages

- Photograph structural property damage.
- Photograph valuable belongings.
- Document before repairs.



## 2 File Insurance Claim (If Applicable)

- FEMA cannot assist until your insurance claim is reviewed which ensures no duplication of benefits, a key FEMA policy
- Save receipts for any repairs & purchases

## 3 Gather Critical Information

- Provide Social Security number.
- Confirm damaged property address.
- Share phone and email.
- Prepare direct deposit details.



## 4 Be Prepared to Answer

- Explain damage type, extent, and cause.
- Identify what property was damaged.
- Share insurance coverage and policy details.
- Describe home access and basic needs.

# 1-800-621-FEMA

## 5 Monitor Your Phone/Email

FEMA may reach out to arrange an inspection. It is important to respond to any correspondence as soon as possible to expedite assistance.



**FEMA**

For more information,  
go to [disasterassistance.gov](https://disasterassistance.gov)

